

United States Army Recruiting Command



Newcomer's Orientation



U.S. Army Recruiting Command
7 Jan 15



Newcomer's Orientation Agenda

- Opening Remarks
- USAREC Family Programs Overview Video
- Overview of USAREC's Quality of Life (QOL) Support
- Questions
- Closing Remarks
- Request Feedback



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USAREC Mission

“Provide the Strength of the Army”

1 October 2013 through September 2019, the Army (USAREC) will recruit professional, volunteer Soldiers; Soldier 2020, capable of effectively executing operations in the Army complex operating environment.

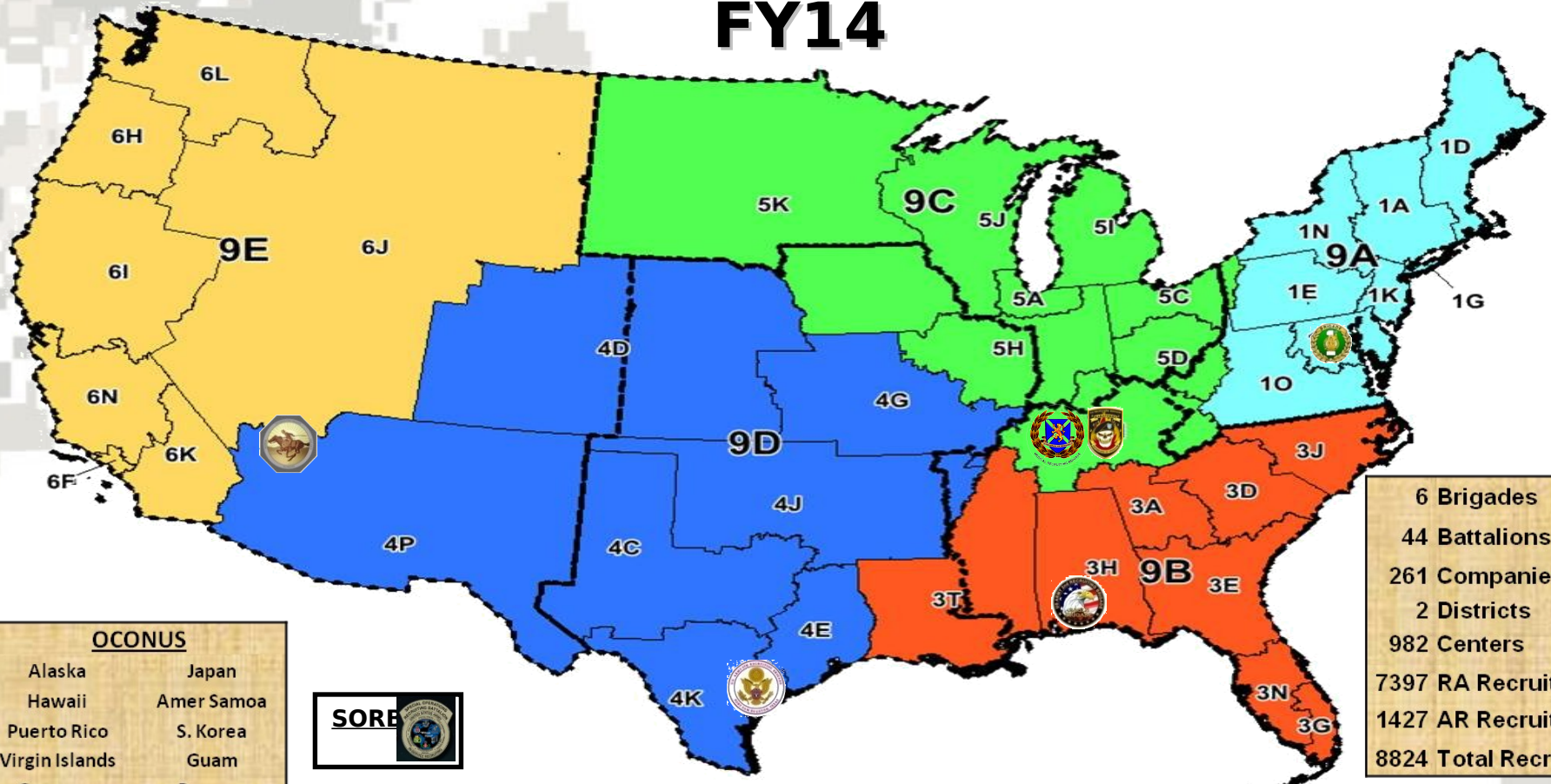


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U.S. Army Recruiting Command FY14



OCONUS

Alaska	Japan
Hawaii	Amer Samoa
Puerto Rico	S. Korea
Virgin Islands	Guam
Germany	Panama

SORE



6 Brigades
 44 Battalions
 261 Companies
 2 Districts
 982 Centers
 7397 RA Recruiters
 1427 AR Recruiters
 8824 Total Recruiters

MR BDE



9A 1st MR BN
 9B 2nd MR BN
 9C 3rd MR BN
 9D 5th MR BN
 9E 6th MR BN

6th BDE



6F Los Angeles
 6H Portland
 6I Sacramento
 6J City
 6K Southern Cal
 6L Seattle
 6N Fresno

5th BDE



4C Dallas
 4D Denver
 4E Houston
 4G Kansas City
 4J City
 4K San Antonio
 4P Phoenix

3rd BDE



5A Chicago
 5C Cleveland
 5D Columbus
 5H Indianapolis
 5I Great Lakes
 5J Milwaukee
 5K Minneapolis
 5N Nashville

2nd BDE



3A Atlanta
 3D Columbia
 3E Jacksonville
 3G Miami
 3H Montgomery
 3J Raleigh
 3N Tampa
 3T Baton Rouge

1st BDE



1A Albany
 1B Baltimore
 1D New England
 1E Harrisburg
 1G New York Cty
 1K Mid-Atlantic
 1N Syracuse
 1 Beckley
 O Beckley

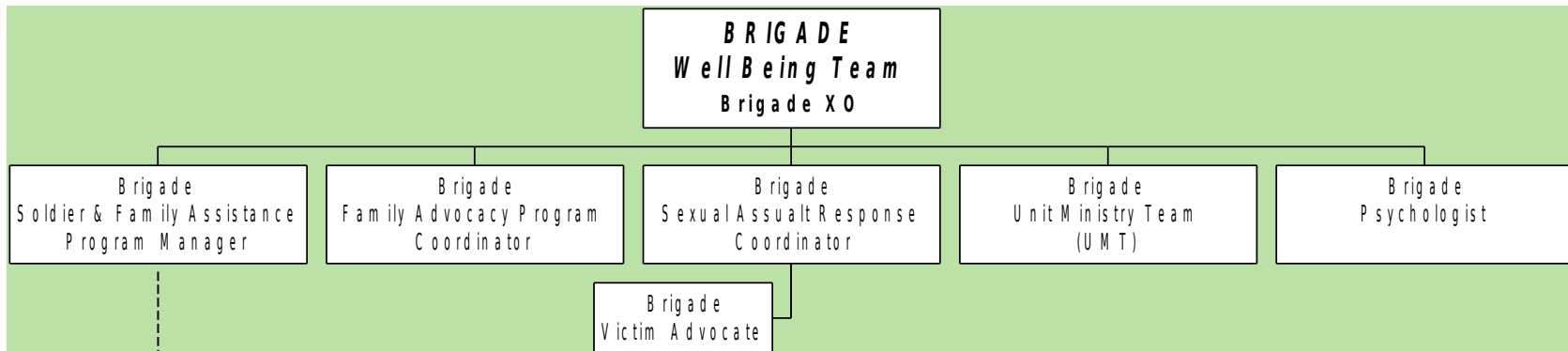
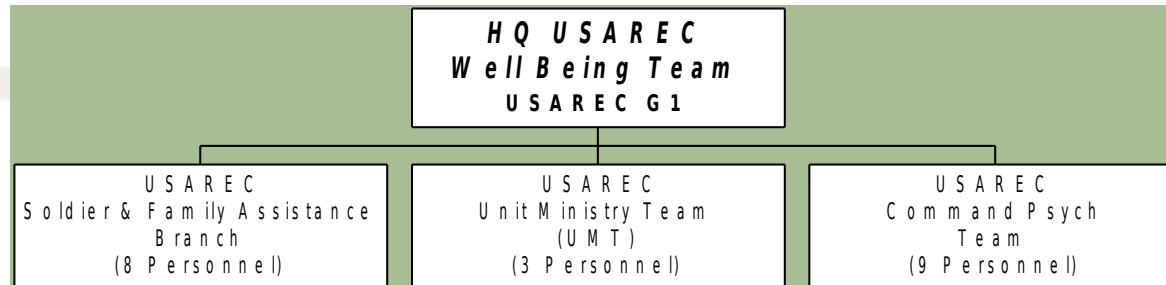


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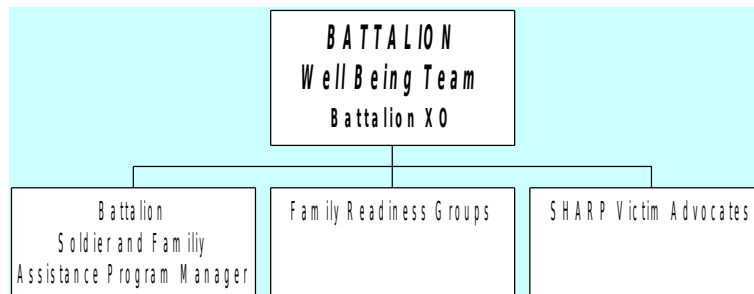


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USAREC Well Being Team



Military Family Life Consultants (MFLCs) and Personal Finance Counselors (PFCs) are contract employees providing area support to each Brigade (12 teams total: 2/BDE)



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Program Responsibilities

Family Advocacy & Sexual Harassment Assault Response Program (SHARP)



Family Advocacy Program (FAP)

- One per BDE
- Domestic Violence
- Child Abuse
- FAP Prevention Programs

SHARP



- Sexual Assault Response Coordinator (SARC) - all BDE SARCs on board
- In the process of hiring GS 9 Civilian SHARP Victim Advocates (VA)
- One per Brigade
- Two per Battalion

****Note (some larger BNs have more than**



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Program Responsibilities of SFAs: Multi-skilled Providers



- Financial Readiness and Consumer Affairs Programs
- Manages Personal Financial Counselors
- Army Family Action Plan
- Army Family Team Building
- Family Member Employment

Assistance

- Information, Referral, and Follow-up
- Sponsorship Training (e-Sponsor)
- (NAF) Management for SFA

Programs

SFA Contact Number:

1-800-790-0963 **Volunteer Management**



Relocation Assistance



Exceptional Family Member Program



TRICARE/TPR & TPRADFM

**HEALTH,
WELL-BEING
& FITNESS**



**Child Youth and School Services
Resource and Referrals**



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SFA Programs

- **Certified Beneficiary Counseling Assistance Coordinator (BCAC) for TRICARE**

- Liaison between the Soldier/Family Member & TRICARE
- Claims resolution
- Enrollment assistance
- Briefings for the Soldier/Family Member at in-processing and annually-usually ATC



- **Dental Program**

- Enrollment assistance
- Active Duty Dental Program (ADDP) for remote Soldiers
- Claims resolution



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SFA Programs

- **Exceptional Family Member Program (EFMP)**

- Enrollment/disenrollment assistance
- Liaison with ACS EFMP staff
- EFMP Stabilization
- EFMP Respite Care



- **Two EFMP System Navigators Assigned to USAREC:**

- provides referrals and resources, as well as advocate for your family
- 1st & 2nd Brigades and MRB contact Mr. Edward “Dwight” Wiggins: edward.d.wiggins4.ctr@mail.mil or 502-626-1080
- 3rd, 5th, & 6th Brigades contact Ms. Emily Hay, Emily.g.hay2.ctr@mail.mil or 502-626-2015



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SFA Programs

- **Education Assistance**

- Scholarship information/resources
- GI Bill assistance
- Tutor.com

- **Child Care Assistance**

- SitterCity
- Army Fee Assistance Child Care Program
 - Created to assist Army Sponsors with the cost of off-post child care, allowing Families to pay fees comparable to those charged at an installation.
 - Spouses can be working, looking for work or in school full time
 - 5 hours respite care, available every month

http://financweb.gsa.gov/childcare_portal/childcare_army_home

- **Volunteer Opportunities**

- USAREC specific volunteer awards
- Receive specialized training
- Travel
- Some refundable expenses



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SFA Programs

- **Spouse Employment**

- Employment Partnership of the Armed Forces
- Military Spouse Employment Partnership
- Military Spouse Corporate Career Network
- SECO
- Milicruit
- Hero to Hired
- USA Jobs
- Spouse Licensure Portability- USA4MilitaryFamilies
- State Employment Services
 - Cover some child care costs
 - Provide education or training
 - Veterans employment assistance
 - Military Spouse unemployment benefits



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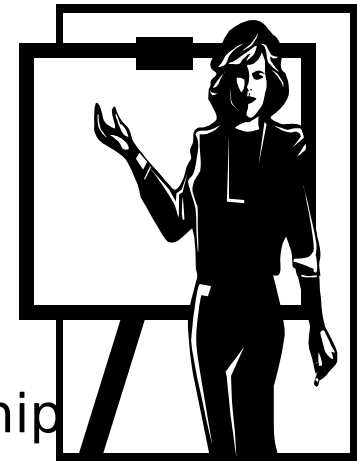


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SFA Programs

- **Spouse Scholarships:**

- National Military Family Association-Joanne Holbrook Military Spouse Scholarship
- MyCAA
- Army Emergency Relief (AER)
- Fisher House Foundation
- Career One Stop
- Commissary Scholarship Program
- Saban Military Spouse Educational Scholarship
- Thanks USA
- Pat Tillman Foundation
- Military Officers Association of America
- Army Scholarship Foundation



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SFA Programs

- Military Family Life Consultants (MFLC)
 - Short-term solution focused, non-medical



- Personal Financial Counselor (PFC)
 - Debt reduction, security clearance issues, car/home buying, college planning, retirement planning

**** NOTE: 2 MFLC/PFC teams are assigned to Brigade**



- Interactive Customer Evaluation (ICE)

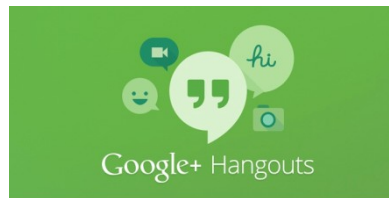


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Utilizing Technology to Overcome Challenges

- Army OneSource (AOS)
- Military One Source (MOS)
- My Installation: Battalion Sites
- Plan My Move
- vFRG
- Google + Hangout
 - FRG Meeting
 - Senior FRG Advisor Family Forums
- Virtual Teleconference (VTC)
 - Qtrly FRG Executive Steering Mtgs
 - Collaboration with SFAs
- Teleconference
- Defense Connect Online (DCO)
- Facebook Sites: BN Sites, Spouse Grp
- 211 Assistance



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211 United Way Assistance

- **211 United Way:**

- United Way has become synonymous with caring and helping children, families and individuals. They have a long tradition of helping people with basic needs food, clothing, shelter and safety and changing lives through strong, well-managed programs. United Way is also engaging the community to get to the heart of problems.
- As of February 2014 all 50 states are covered plus Washington DC & Puerto Rico
- There are specific pots of money for the Military
- They are available to assist with various issues



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PCS Programs

- **Relocation Assistance**

- Military INSTALLATIONS via Military OneSource
- Plan My Move
- Information and Referral Resources



- **PCS Entitlements**

- BAH, BAS, TLE etc
- SDAP
- Government Leased Housing

- **Financial Readiness**

- Emergency Assistance- AER/Red Cross
- Referral to appropriate financial counselors



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Leased Government Housing Program

Our Mission

- Educate Soldiers through briefings on the Leased Housing Program entitlements during the Army Recruiter Course (ARC), Pre-Command Course, Command Sergeant Major Course, Executive Officer Course, First Sergeant Course, and Center Commanders Course, and assisting the US Army Corps of Engineers (COE) in finding suitable leased housing
- Receive, review and submit housing applications to the COE
- Counsel Soldier and spouse if needed on the Leased Housing Program or other housing options

Important Notes

- Corps of Engineers (COE) will pay SM Rent and Utilities
- No credit check or deposit required
- COE signs lease with the lessor
- Average application processing time is 33 days
- The dwelling will be safe, suitable, and sanitary

Basic Qualifications allowed, some restrictions do apply As of 9 DEC 2014

- All ranks may participate
- Soldiers whose duty stations are less than a 1-hour commute from military installations with available housing, will not be permitted to apply for LGH unless they obtain a non-availability certificate from the installation's housing office. Distance and commute exceptions will be granted with a certificate of non-availability from the housing office.
- Soldiers will have to forfeit BAH once dwellings are occupied; both Service Members will forfeit their BAH in dual military households
- BAH + 20% out-of-pocket will cover rent , utilities and rental insurance



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USAREC Housing Office

- **Mr. Ed Andino - USAREC Housing Officer**

Work Phone: 502-624-3103

Cell: 803 - 586-9719

- **Ms. Julia Zachery - USAREC Program Manager**

Work Phone: 502-626-0264

Fax: 502 - 626-2013



- **Ms. Wanda Jenkins - Logistics Division Chief**

Work Phone: 502-626-0637

Fax: 502 - 626-2013

- **USAREC Housing Office Email address:**

Usarmy.knox.usarec.list.hq-g4-8-housing-office@mail.mil



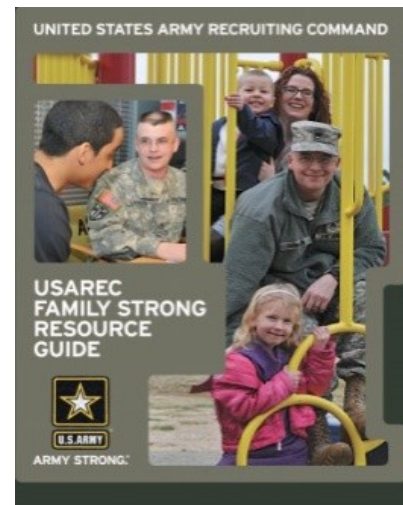
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USAREC QOL Programs

- **Family Readiness Group (FRG):**
 - Commander's Program
 - SFAs provide training & guidance
- **Family Strong Resource Guide** (There's an APP for that!): USAREC maps, history, recruiting key processes, Chain of Command, QOL programs, resource information and URL links
- **Chaplain Programs**
- **Brigade Psychologist**



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Office of the Command Psychologist (OCP)

Command Psychologist Core Functions

- Provide operational and organizational Psychology consultation for the CG, USAREC Staff, and subordinate commands
- Crisis response and critical incidents coordinator
- Coordinate BH issues/policies with TRADOC and OTSG
- Implement and manage the screening of Recruiters at the RRS
- Manage WTU applications for USAREC
- Validate, implement, and train BH community on the standards for behavioral health assessments of Recruiters.

Key OCP Programs

• **Assessment and Selection**

Conduct 100% evaluation of all students at the RRS to ensure the suitability for duties and responsibilities of recruiting

• **USAREC Leader's Edge Program**

Multi-rater evaluation program for leaders to operate in complex environment by improving self awareness

• **Adaptive Leader Program**

Improve self awareness of leaders and new recruiters for improved/adaptive performance. URAC and suicide prevention training to provide tools for leaders to communicate and learn to identify and support at-risk Soldiers.



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Office of the Command Psychologist Leaders

LTC Craig M. Jenkins

Command Psychologist, Ft Knox KY
(502) 626-0135 /(502) 386-5861

Dr. Barbara Tobias

1 BDE BHC, Ft Meade MD
(301) 677-4558/(443) 803-4333

Dr. Betty Brown

2 BDE BHC, Redstone Arsenal AL
(256) 450-9542 /(888) 253-7840

MAJ(P) Raymond McClenen

3 BDE BHC, Ft Knox KY
(502) 626-0038 /(502) 472-2111

***MAJ Chaska L. Gomez**

Chief, OCP-RRS, Ft Knox KY
O: (502) 624-2417 C:(803) 800-6766
**Contact for Provider Consults*

CPT Bettina Schmid

5 BDE BHC, Ft Sam Houston TX
(210) 221-0535/(210) 643-4843

CPT Chrystal Agnor

6 BDE BHC, Las Vegas NV
(702) 639-2013/(702) 713-1151

Dr. Birgit Valdez

MRB/SORB BHC, Ft Knox KY
(866) 217-5379/(502) 235-4587



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CHAPLAIN

Mission

Perform and provide quality religious support to a TEAM of dispersed and specialized professionals responsible for recruiting the All-Volunteer Army. Technically supervise, resource, train, and support the brigade unit ministry teams (UMT) to provide for the constitution free exercise of religion, spiritual fitness, health, and wellness of the organization.

Vision

Resource, inspire, and challenge the recruiting force to be spiritually fit, ready, and resilient.

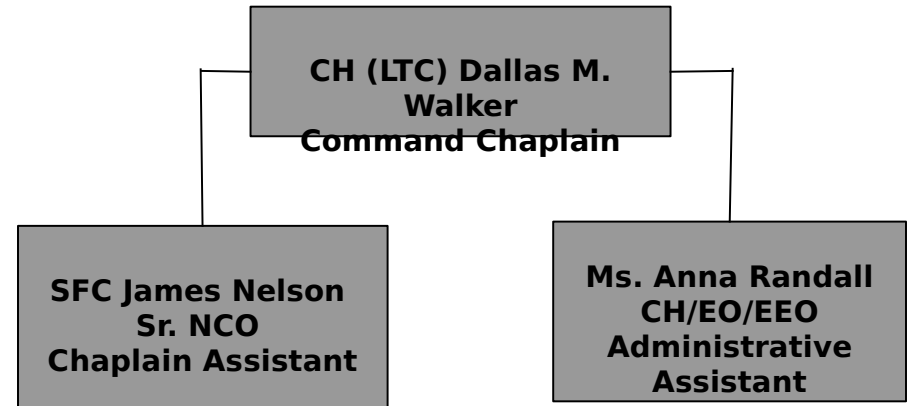
Core Functions

- Statutory:
 - Acts of worship, sacraments, rites, and ceremonies
 - Accommodate recognized DoD faith groups
- Coach, train, and mentor Brigade UMTs
- Resource Brigade Strong Bonds Events (A, B, C)
- Spiritual Fitness:
 - Nurturing the Living
 - Care for the Wounded
 - Honor the Fallen
- Training:
 - Suicide Awareness and Prevention

Moral Leadership

Brigade UMT/SB Site Visits

Personnel



Top Five Objectives

- Provide Religious Support
- Support the Brigade UMTs and Recruiting Force
- FY15 Strong Bonds Program (Singles, Couples, and Families)
- Spiritual Fitness, Health, and Wellness of the Organization
- Chaplain Led Training



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USAREC Online Resources

- Family Resource Guide Link:

http://www.usarec.army.mil/downloads/hq/HRD/SFA/USAREC_FamilyResourceGuideOct2013.pdf



- HQ USAREC Soldier and Family Assistance Facebook Site:

<https://www.facebook.com/USARECSFAB>

- HQ USAREC Soldier and Family Assistance Website:

<http://www.usarec.army.mil/hq/HRD/SFA/index.shtml>



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Summary

- **Toll-free number for all SFAs**: 1-800-790-0963, plus Brigade number then select Battalion.
- **ICE Feedback Link** - We need your feedback!
https://ice.disa.mil/index.cfm?fa=card&sp=134221&s=1159&dep=*DoD&sc=6
- **YOUR QUESTIONS**: Answers to all submitted questions will be posted to this YouTube page as well as the SFAB website:
<http://www.usarec.army.mil/hq/HRD/SFA/index.shtml>



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In Closing

Thank You!



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